KDOLWorkers Compensation Division

Request for Workers Compensation Records Upload/Download Site

Requestor's Guide

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Please direct any comments or questions to: Division of Workers Compensation Technology & Statistics Section

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Introduction

This guide is intended to provide an overview of the process that takes place when registering as a requestor and downloading workers compensation records.

Requesting access to the "Request for Workers Compensation Records"

Request form for access

- 1) The "Request for Workers Compensation Records" form can be obtained by contacting the Workers Compensation Research Department, or the form is available on the Kansas Department of Labor, Division of Workers Compensation Website. (Exhibit 1)
- 2) Once form is completed return it to the Research Dept of Division of Workers Compensation at the address or fax listed on the form.

Exhibit 1 Request for Workers Compensation Records Form

ATTENTION

The Kansas Department of Labor, Division of Workers Compensation, is providing claims information access via a secure electronic download site: "Request for Workers Compensation Records" (https://kdwcupload.dol.ks.gov/ClaimantUpload/).

This website allows registered users to download claims information after submitting signed Request for Workers Compensation Records, Forms K-WC 97, 98 or 970, to the Division. Paper copies of the request forms are necessary due to signature requirements. If users submit multiple research requests, each request will be uploaded separately and e-mails sent upon completion of each request. Users need to register one time only. Users already registered should check the box indicating such on the records request form.

REGISTRATION INFORMATION

To obtain access to the "Request for Workers Compensation Records" website, the following information is required:

- (1) One sign-on name; spelling of the sign-on name is critical since the website will reject sign-on if spelling errors are entered;
- (2) Once the completed request has been received and a login assigned, the requestor will be sent an access code

	tration from this link will be required to create a password
for access into the site.	
(3) Workers Compensation Password System Securi	ty Features
Each password <u>must</u> :	
include at least one number	
contain at least one uppercase letter	
contain one or more lowercase letters	
include at least one special character such	as: !@#\$%^&*
be at least 8 characters in length	
(4) Once the registration process has been completed	l, an e-mail notification will be sent instructing you to
"Please click on this link to activate your account." T	This is verification that the e-mail address is true and
correct.	
To register, please complete this form and	mail to Division of Workers Compensation,
Attn Research Dept., 800 SW Jackson, Ste	600, Topeka, KS 66612-1227, or fax to 785-291-
3430:	···, ··· F ····, ··· ·· ·· ·· ·· ·· ·· ·· ·· ·· ··
5450.	
First Name: I a	st Name:
First Name: La	st Name:
First Name: La E-Mail Address:	st Name: Phone Number:
E-Mail Address:	st Name: _Phone Number: LOYER, LAW OFFICE, AND/OR CARRIER.
E-Mail Address: ONLY ONE REGISTRATION PER EMP The Division currently scans images of accident report may be in the form of a .tif image document. In order	_Phone Number:
E-Mail Address: ONLY ONE REGISTRATION PER EMP The Division currently scans images of accident report may be in the form of a .tif image document. In order viewer. If you do not currently have a .tif viewer, a lewebsite.	Phone Number: PLOYER, LAW OFFICE, AND/OR CARRIER. orts and undocketed settlements, therefore, some records or to view those documents, the requestor must have a .tif ink to download a free viewer will be available on the und correct to the best of my knowledge. I understand that fraudulent or abusive practice under the Workers
E-Mail Address: ONLY ONE REGISTRATION PER EMP The Division currently scans images of accident report may be in the form of a .tif image document. In order viewer. If you do not currently have a .tif viewer, a lewebsite. I certify that all information provided by me is true a providing false or misleading information may be a false.	Phone Number:

Process to register for access

Once a request is received the Research Dept. will assign a temporary registration code for external users (requestor¹) to access the registration section of the "Request for Workers Compensation Records" Website. The Research Dept will send an email with the Website address and the access code (Exhibit 2).

Exhibit 2 Email Registration Notification

Your code to access the "Request for Workers Compensation Records" Website is below.

https://kdwcupload.dol.ks.gov/ClaimantUpload/Default.asp

Registration Code vBq17H

Exhibit 3 Home Page

This is the home page where users log into the program (Exhibit 3).



¹ Requestor and User all refer to the external user requesting Workers Compensation records.

Exhibit 4 Login Screen

From this screen users can login, register or request forms from the Division. With the registration code provided via e-mail, user will then click on the "Register" icon this will take them to the "Registration page" (Exhibit 4).





Exhibit 5 Create Login Id and Password

After users name and registration code is filled in and the "submit" button is clicked the user will be taken to the create User Id and Password page (Exhibit 5).



Exhibit 6 Registration Page

a) On the User Id and Password page the requestor will create the user Id and password that their entity will be using to access the website. Pay special attention to the password requirements. Then click the "next" button to continue to the contact information page (Exhibit 6). On the contact information page fill in all required data; note that if requestor is representing an Employer or a Carrier then their business name is required. The address and telephone number supplied should belong to the person that will be the contact point if there is an issue, the "User Id" and "Password" can generic to allow use by more than one user. However, only one e-mail address (this can be a shared e-mail address) can be used to send the notices of available records.

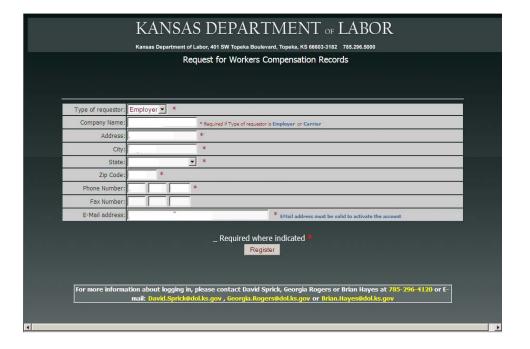


Exhibit 7 Registration Completed Notice

Once the information section is completed and user has clicked "Register" they will receive a screen that identifies the user and the e-mail address supplied, along with a message that the requestor will be receiving email verification and a link to activate the account (Exhibit 7).



Exhibit 8 Email link to Activate

The account is not activated until the link is used to verify that the e-mail address was correct (Exhibit 8).



Exhibit 9 Activate Account

This is the screen the user will see when using the "KDOL Workers' Compensation Activation Site" link. User will need to click the "Activate" button to complete the activation (Exhibit 9).



Exhibit 10 Login after Registration

On this screen user will enter the User Id and Password created to access requested records (Exhibit 10).



Exhibit 11 Button Description

Button 1 – Request Forms

This button will take user to the Kansas Department of Labor, Division of Workers Compensation Website, where downloadable forms are available.

Button 2 – Change Password



This button allows user to change their password.

Button 3 – Log out

This button will log the user out of the "Request for Workers Compensation Records" Website

Exhibit 12 Requestor Home Page

On the Home page the user will see a list of all available documents. The Claimant column will list the claimant's name associated with the document; the Uploaded date is the first date the document is available for download, and the Expires date is the last date the document will be available to download. To help assist the user once a document has been downloaded the background color of the Download button will change to red (exhibit 12).



Email any questions on the "Request for Workers Compensation Records" Website to WCRecordsRequest@dol.ks.gov .